

Provider to Behavioral Health Warm Handoff Referral

Referring Provider: _____

Patient's Name _____

Patient ID# _____

Date: _____

Patient is in Room: _____

***Behavioral Health Clinician will discern and decide whether immediate response is possible. He/she will communicate to the referring Medical Provider/Designee regarding alternative evaluation/intervention time if needed.**

Reason for Referral

🍏 Urgent Consult

🍏 Suicidal behavior

🍏 Homicidal behavior

🍏 Active psychosis rendering patient unsafe to return home

🍏 Non-Urgent:

🍏 Patient ambivalent about BH follow, requests to meet Clinician

🍏 Patient in grave distress, no imminent danger to self or others

🍏 Other reasons:

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Procedure

Urgent Consult: *All staff should be aware of the potential safety issues when patient is in crisis.*

Provider	Medical Assistant	Behavioral Health Staff
Determine if patient has <ul style="list-style-type: none"> • Suicidal behavior • Homicidal behavior • Active psychosis rendering patient unsafe to return home 	Refer to Warm Handoff Calendar to identify BH staff of the Day to assist with Warm Handoff per Provider request	Be ready to accept Warm Handoff if assigned as BH staff of the Day
Inform MA to contact BH staff for urgent warm hand off	Bring referral form to BH staff.	Excuse yourself from your patient and follow up with Warm Handoff request
Update BH staff in person briefly regarding patient's presenting issues	Assist with locating chart for BH staff as necessary	Discuss with MD briefly regarding patient's presenting issues
		Provide risk assessment and de-escalation as necessary
Joint session with BH staff as necessary as part of crisis intervention		Joint session with Provider as necessary as part of crisis intervention and to determine next course of action
Follow 5150 protocol as needed when BH staff is unavailable		Follow 5150 protocol as warranted

Non Urgent

Provider	Medical Assistant	Behavioral Health Staff
Determine the nature of stress to justify a warm handoff	Refer to Warm Handoff Calendar to identify BH staff of the Day to assist with Warm Handoff per Provider request	Be ready to accept Warm Handoff if assigned as BH staff of the Day
Inform MA to contact BH staff for urgent warm hand off	Bring referral form to BH staff.	Excuse yourself from your patient and follow up with Warm Handoff request
Update BH staff in person briefly regarding patient's presenting issues	Assist with locating chart for BH staff as necessary	Discuss with MD briefly regarding patient's presenting issues
Joint session with BH staff as necessary for introduction of team health care approach		Joint session with Provider as necessary as part of crisis intervention and to determine next course of action
		If Clinician is seeing a crisis patient concurrently or clinically not warranted for clinician to leave the counseling room, he/she will communicate with the HN/Medical Provider briefly and request patient to be rescheduled to the next earliest appointment within 1 week.