

One language to risk stratify time expectations

Color coded EMR visual management system

- **Red= Urgent or Emergent**
 - **Urgent** = 1 week
 - * **Emergent** = 24 hours Verbal contact made by provider with scheduler
- **Priority = 2 weeks**
- **White = Routine or Elective**
 - Routine = 8 weeks
 - * Elective before next visit

* Turn around time documented in Referral # Space visible in open referral report